

REGIONAL TRANSIT ISSUE PAPER

| Agenda Item No. | Board Meeting Date | Open/Closed Session | Information/Action Item | Issue Date |
|-----------------|--------------------|---------------------|-------------------------|------------|
| 9 | 7/22/13 | Open | Action | 07/08/13 |

Subject: Approving the Fourth Amendment to the Contract with Douglas Cross for Investigative Services

ISSUE

Whether or not to approve the fourth amendment to the contract with Douglas Cross for Investigative Services.

RECOMMENDED ACTION

Adopt Resolution No. 13-07-_____, Approving the Fourth Amendment to the Contract with Douglas Cross for Investigative Services.

FISCAL IMPACT

| | | | |
|---|-----------|---------------|----------|
| Budgeted: | Yes | This FY: | \$8,000 |
| Budget Source: | Operating | Next FY: | \$8,000 |
| Funding Source: | Local | Annualized: | \$8,000 |
| Cost Cntr/GL Acct(s) or Capital Project #: | 630003 | Total Amount: | \$30,000 |
| Total Budget: | \$ 10,000 | | |

DISCUSSION

The investigative service provided under this contract involves having a trained public transportation professional ride the RT system on an anonymous basis monitoring and documenting operator work performance. Individuals performing this type of work for RT are referred to as spotters. At RT's direction, they ride either randomly, or with specific operators who have performance related issues, or have been identified as potentially having performance issues as a result of RT's receipt of customer complaints. The spotters complete detailed performance reports following each ride. These reports are reviewed by RT management and, when appropriate, are used as a basis for employee discipline. RT also uses these reports as the basis of regular reporting to the FTA concerning RT's compliance with the American with Disabilities Act (ADA). Mr. Cross is also used to validate the adequacy, both number and location, of RT's stop announcements to assure compliance with the ADA.

Staff recommends that the Board approve the fourth amendment to Mr. Cross' contract, adding \$30,000 to the contract cap and changing the monitoring rate from \$60 to \$65/hr. and the meeting rate from \$55 to \$60/hr. Depending upon how frequently RT uses Mr. Cross, it is anticipated that this amendment will cover his services for the next 3 to 4 years.

Approved:

Presented:

Final 7/11/2013

General Manager/CEO

Chief Operating Officer

RESOLUTION NO. 13-07-_____

Adopted by the Board of Directors of the Sacramento Regional Transit District on this date:

July 22, 2013

**APPROVING THE FOURTH AMENDMENT TO THE CONTRACT WITH DOUGLAS
CROSS FOR INVESTIGATIVE SERVICES**

BE IT HEREBY RESOLVED BY THE BOARD OF DIRECTORS OF THE
SACRAMENTO REGIONAL TRANSIT DISTRICT AS FOLLOWS:

THAT, the Fourth Amendment to the Contract between Sacramento Regional Transit District, therein referred to as "RT", and Douglas Cross, therein referred to as "Consultant," whereby the Consultant will continue such services increasing the monitoring rate to \$65/hour and the meeting rate to \$60/hour, and the total consideration is increased by \$30,000 from \$109,095 to \$139,095, is hereby approved.

THAT, the Chair and General Manager/CEO are hereby authorized and directed to execute said Fourth Amendment.

PATRICK HUME, Chair

A T T E S T:

MICHAEL R. WILEY, Secretary

By: _____
Cindy Brooks, Assistant Secretary